

## FAQ about Alcohol Awareness Training for your Client

### Why go through the trouble of obtaining Alcohol Awareness Training?

Providing Alcohol Awareness Training for all alcohol serving staff can reap immediate benefits! The carriers that we deal with may give a premium credit upon receipt of certification, often up to 15%. Training staff to be responsible with regard to liquor sales protects the owner's business investment. Free training is available for any establishment through the PA Liquor Control Board. This certification is accepted by most liquor liability carriers.

### Who should receive training?

Training is not just for proprietors. All alcohol serving staff including bar staff and wait staff should be certified. Training for staff empowers them to make better decisions and gives them the knowledge that important decisions are not made for arbitrary reasons.

### What are some of the skills servers will receive through training?

Most alcohol awareness training programs will teach servers to detect fake IDs. They will train servers to identify a 'visibly intoxicated person'. Servers will also come away with a better understanding of liability as well as PA law and statutes that govern them.

### How does a business owner go about getting certification?

By visiting the various web sites referenced below, you will be able to select the type of training that is right for the account's unique needs. Some training can occur in a classroom, on-site or even online.

### What will the business receive to show they are certified?

Some courses will give each individual a certification card they can carry that is portable if they move to another related job. Others will give the business a certificate that can be displayed in the establishment as reinforcement that the account promotes responsible use of alcohol. Most certifications are good for two years.

### Here are some links to the most popular sites for alcohol awareness training:



The PA Liquor Control Board (PLCB) offers RAMP (Responsible Alcohol Management Program) training for no charge. Visit their web site for additional information.

<http://www.lcb.state.pa.us/edu/cwp/view.asp?a=1346&Q=555460>



The TIPS (Training for Intervention Procedures) program teaches servers, sellers and consumers of alcohol to prevent intoxication, drunk driving and underage drinking. They offer nine focused programs taught by certified TIPS trainers in all 50 states as well as internationally. Training costs start at \$35 per person\*, depending on the trainer. For additional information check out their website: [www.gettips.com](http://www.gettips.com)



This site offers online training for certification in alcohol awareness training. It is offered in association with United States Liability Insurance Group. There is a charge of \$15 per person\* for certification. Go to [www.liquortraining.com](http://www.liquortraining.com) for details.

LIQUORTRAINING.COM



This course has not been approved by Pennsylvania; however, Centrex Underwriters has approved the course for insurance discounts. It is offered in association with Centrex Underwriters/Hudson Insurance Company. The cost is \$15 per person\*. Go to [www.centrexuw.com](http://www.centrexuw.com)

\*Please note that fees for courses offered may change at any time. The cost we are quoting is given solely for a reference to affordability and is not updated if pricing structures change.